



**24/7 phone banking. Anywhere. Anytime.**

**(863) 904-4896 • Toll Free (844) 868-2424 (844) TOUCH24**

**Voice prompts will navigate you through the following categories:**

### 1. Account Information

#### Checking Information

- Balance information / Last deposit
- Transaction history
- Interest information
- Select another account
- Stop payments

#### Savings Information

- Balance information / Last deposit
- Transaction history
- Interest information
- Select another account

#### Certificate Information

- Current balance
- Interest information
- Transaction history
- Select another account

#### Loan Information (including Mortgages)

- Balance / Loan payment
- Review history
- Interest information
- Select another account
- Loan payoff information

#### Credit Cards

- Balance information
- Select another account

### 2. Change Your Direct Touch PIN

For security purposes, please do not use any part of your Social Security number.

(not valid for debit/ATM card PIN changes)

### 3. Financial Transactions

**Transfer funds**  
(to Checking or Savings)

**Make a loan payment**

**Credit card payments**

### > Additional information

- Press 8 for more transactions
- Press 9 to end call
- Press 0 to request a call back
- Press \* to return to the previous menu
- Enter dollars and cents without the decimal (i.e. \$20.03 = 2003)

Federally insured by NCUA.

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### Want to send money to someone?

Pay-A-Person can be accessed using a computer, tablet or smartphone by visiting [midflorida.com](http://midflorida.com) (or through our mobile app) and allows you to make transfers or payments to anyone—regardless of where they bank. Plus, routine transfers can be set up as a recurring payment.